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October 20, 2004

The Dow Chemical Company
Midland, Michigan 48674

From: Frank Hale
The Dow Chemical Company
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Email reply to fhale@dow.com

To: FAA
Docket Number: FAA-2004-19411-4

Dow Chemical is very concerned about the upcoming, supposedly "temporary" agreement concerning re-establishing the reservation program at Chicago O'Hare International Airport (KORD) on November 1, 2004.

During the past twelve months we have operated 65 flights into ORD for the purpose of delivering or retrieving company passengers from commercial airline flights. The majority of these passengers are traveling to or from overseas destinations and are full fare passengers using business and first class airline services.

In addition to the ORD flights, during the past twelve months we have operated an additional 33 flights into other Chicago area airports for the purpose of transporting company personnel to various meetings.

We had to live with the slot program at ORD previously and many times we were forced to use another Chicago area airport when we couldn't get slots for our flights. Each time we have to use an airport other than ORD for commercial connections we incur the costs of limousine or taxi service to ORD. This is a great financial and time lost burden to our company executives. Re-establishing the slot program at ORD will force us to consider close Canadian airports that provide commercial airline service to our overseas destinations. This will result in a loss of business to U.S. airlines and the Chicago area airports.

Your consideration of not instituting a reservations program on November 1, 2004 would be greatly appreciated.

Sincerely,

Frank Hale

Senior Pilot
Dow Corporate Aviation