

I have been using the procedure to travel in and out of College Park Airport on business, almost every business day since February 25th, 2002. I would consider the existing procedure marginally effective, but grossly inefficient. This has caused me to miss meetings and costs me money. I have been flying in and out of CGS almost daily for 15 years. There are those of us who fly for business, and there are many others who would like to use airports like College Park in conducting their business. My flight plans have been mishandled by Flight Service Briefers on three occasions which required me to divert to an outside airport, and reactivate the existing TFR flight plan. The briefers admitted that it was their fault on all three occasions and were very apologetic. However, they don't seem to have the capability of thinking on their own and certainly don't understand that we are the client and deserve professional service. On the last incident, the Flight Service Supervisor stated that he should have caught the mistake when filed but that he was busy. I am sorry, but that doesn't cut it with me. There is no excuse for this poor service. If I encroached on restricted airspace because I was "busy", my license would be revoked. All you FAA and Secret Service employees hear this: "If you are not working on a way to free the restrictions of the effective airports, then you are not doing your job!" There is no excuse for envoking this kind of needless restrictions and putting three valuable facilities at risk of closing. I will be carrying my message to AOPA, all Congressmen, all heads of Prince George's County, as well to the Office of the President of the United States. Please do not hesitate to contact me if I can be of any assistance in improving existing or new procedures. Thank you.