

I fly from my home in south Florida to the city of Chicago weekly to work. This past weekend I flew from Chicago's O'Hare airport to Salt Lake City for a quick ski trip. Getting past security was the worst its been since 9/11/01. I now feel harrassed and like a terrorist. Congradulations on alienating a good customer to this nation's airlines. This agency of our government is a disaster in the execution of its programs. I am now planning on moving my family to the Chicago area so I do not have to travel via our nation's airline system. Unfortunately I will still have to travel each week until I relocate and dread what in store for this frequent flyer. It's sad that your agency has ruined air travel in this great nation because of poor management and ineffective regulation of the airlines you monitor. Sincerely Dissatisfied, Richard P. Genett