DEPT. OF TRANSPORTATION
DOCKET SECTION
98 JUL 17 AM 11:41

FHWA-97-2979-28

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7/14/98

Dear Sir,

I've been sick, so sorry this is late - and short. Late 1990 I I recd a transfer from Las Angeles to St. Louis. In Catholic Golden age magazine there was a moving ad from North Am. Van lines giving Catholic Seniors 55 + over a 35% disc if you used their Co. when moving. I called local agent the man had me give a list (over the phone) of all my belongings + quoted me $1200.00 plus $200.00 to have the pick up at my convenience. I was really insane as I'm single + didn't realize I should have had a written estimate. It was very icy in Mo that winter + it was mid Jan. before I found an Apt. I figured it would be around $2000.00 with 2 mo storage. Card Van lines wouldn't accept a Credit Card

only a certified check & when I heard they wanted $3400.00 I almost fainted. I said "This includes my 35%?" I was so mad I had another argument with the delivery men.

A few months later a friend of mine transferred from LA office to here also. She used Red Ball had more poundage & alot more furniture etc than me. Without any discount she paid somewhere around $2500.00

Cord Van finally gave me a $100.00 or so off my bill. I'm still ~~upset~~ upset about how I was fleeced.

This is in regards to Docket NO. FHWA-97-2979. Hope you can help.

Sincerely,

Mary E. Curran
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