

QA 27801
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Dept. of Transportation
Room PL-401, Docket 49812
U.S. DOT
400 7th St., S.W.
Washington, D.C. 20590

DEPARTMENT OF TRANSPORTATION
DOCKET SECTION
97 OCT 15 AM 11:42

Re: COMPUTER RESERVATIONS SYSTEMS

Dear Sir:

With the advent of the Web & Internet that airlines are marketing their products and selling them at the same time, as well as the Electronic and ticketless/paperless tickets, it is obvious that the present DOT CRS existing rules must definitely be modified in light of technological changes and the adverse effect on travel agencies placing them at a competitive disadvantage which ultimately, will lead to its total destruction.

We want DOT to make it easier for travel agencies, especially the disadvantaged minorities (grossing below the \$1 million mark), to use third-party hardware and software and to have access to airlines reservation databases.

Also, with the reduced airline commissions and lower airfares nationwide, the small minority and disadvantaged women business owners cannot compete head-on with the mega agencies and it is for the DOT's interest and ours to make available all these hardwares and softwares readily accessible at affordable rates to everyone concerned.

We thank you in advance for your kind attention and consideration.

Sincerely,

D. N. Gregorio
Dolores N. Gregorio
Manager/Owner



"A Full Service Agency "